



172 Symes St.  
Glencoe, Ontario, N0L 1M0  
Tel: 519-287-2831  
Website: [www.vanheckfuneralhome.ca](http://www.vanheckfuneralhome.ca)  
Email: [office@vanheckfuneralhome.ca](mailto:office@vanheckfuneralhome.ca)

## PRICE LIST

Effective date: June 1, 2025

**Person in Charge of Daily Operations:**

Alexander Van Heck  
Owner & Managing Funeral Director

Chris Elson  
Funeral Director

## PROFESSIONAL & STAFF SERVICES

<p><b>Basic professional fees:</b> Professional consultation with licensed Funeral Director including, but not limited to, expert advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning scheduling of services, advising regarding possible government benefits. This charge applies whenever we provide services to you. Co-ordination of all activities, rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers and death notices.</p>	\$725
<p><b>Documentation – permits, forms, etc.:</b> Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation, documentation necessary to ship the body out of the country. As part of this service, we will provide you with 12 proof of death certificates; such certificates are usually accepted for most estate settlement purposes, but sometimes a provincial Death Certificate will be necessary and is available from the Office of the Registrar General. Also includes obituary posted on Van Heck Funeral Home website for online condolences and memorial donations.</p>	\$ 350
<p><b>Basic preparation of remains:</b> (requires facilities for preparation/embalming/shelter) The preparation of the body for placement into the casket, may include bathing, dressing and the setting of facial features for identification or viewing without embalming.</p>	\$150
<p><b>Embalming Remains:</b> (requires basic preparation of remains) Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not required legally, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our licensed funeral directors will make a recommendation based on the condition of the body and the expected service needs.</p>	\$ 475
<p><b>Staff services for visitation:</b> Staff to coordinate and oversee the visitation (informal gathering) at our premises for a period up to 4 hours. If the visitation takes place at an offsite location, this fee covers equipment charge and additional staff services. Includes but is not limited to greeting and directing visitors, supervision of parking and processing donations. Additional \$150 per hour.</p>	\$ 525
<p><b>Staff services for ceremony:</b> At least one licensed funeral director and assistants to coordinate and oversee the ceremony in our chapel or other location for up to 3 hours. Includes setting up the room/area (floral arrangements, pictures, memorabilia, casket/urn, cleaning and sanitizing), greeting and directing visitors, supervision of parking. Additional \$150 per hour.</p>	\$ 440
<p><b>Aftercare Service:</b> This service includes canceling government issued ID, passports, etc. and the application of government death benefits. We will also assist with contacting life insurance companies, employers and any other pensions or benefits on your behalf.</p>	\$ 250

## FACILITIES

<b>Basic Facilities:</b> This basic charge is made for the use of the facilities and equipment of the funeral home including all areas open to the public; room for funeral arrangements conference, casket selection room, washrooms and parking area. Property and commercial business taxes, general and liability insurance and the cost of all utilities. All facilities and equipment legally necessary to operate as an Ontario Licensed Funeral Establishment.	\$ 700
<b>Facilities for preparation/embalming/shelter:</b> Facilities used to prepare, embalm, and/or shelter the body. This charge applies whenever the body is in our facility for any purpose. If the deceased is in our care for more than 48 hours, \$75 per diem maybe charged.	\$ 275
<b>Facilities for visitation:</b> (requires Staff services for visitation) Designated facilities for visitation for up to 4 hours.	\$ 500
<b>Facilities for ceremony:</b> (requires Staff services for ceremony) Designated facilities used for the funeral service (body is present) or memorial service (cremated remains may or may not be present) for up to 3 hours. If the service takes place at an offsite location, this fee covers equipment charge and additional staff services.	\$ 400
<b>Reception facilities:</b> Use of facilities for a reception either between visitation periods or following the ceremony or memorial service, which include the set-up of the reception room and the use of any food service equipment on-site. The use of the reception room also includes the hostess responsible for the set-up, serving and clean-up of the room up to 2 hours.	\$ 350

## TRANSPORTATION

<b>Initial transfer of remains:</b> Vehicle, trained staff and specialized equipment used to transfer remains into our care from the place of death. 1 staff	\$ 275
Transportation of the deceased from the place of death to the Funeral Home; within 100 kilometres. (Additional kilometres \$ 3.00 per kilometre)	
2 staff if required due to circumstances of death (ie, place, weight of deceased)	\$350
<b>Clergy / lead / service vehicle:</b> Used to transport funeral director and/or clergy to location of service and/or place of final disposition.	\$ 200
<b>Final transfer of remains:</b> Vehicle and staff to transfer the deceased to the final place of disposition. Using a funeral coach (cemetery)	\$ 400
Vehicle to Crematorium	\$300
<b>Additional mileage:</b> Charge per kilometer (one way) for use of any vehicle over a 100 km radius.	\$ 3

SERVICE PACKAGES	One day of Visitation & Funeral next day	One Day Visitation & Service	Memorial Visitation & Graveside	Basic Disposition	Essential Service
Basic Professional Services & Co-ordinating activities, rites, ceremonies	725	725	700	700	600
Documentation – permits, forms, memorial donation & website	350	350	350	350	300
Basic preparation of remains	150	150	150	150	150
Embalming	475	475		-	-
Staff services for visitation	525		350*	-	-
Staff services for ceremony	440	440	-	-	-
Basic Facility Fee	700	675	675	550	550
Facilities for preparation/embalming/shelter	275	275	275	275	275
Facilities for visitation	500	-	300*	-	-
Facilities for ceremony/conduct service off-site	400	400	-	-	-
Graveside service	-	-	675	-	-
Initial transfer of remains	275	275	275	275	275
Clergy/lead/service vehicle	200	200	-	-	-
Final transfer of remains	400	400	300	300	225
<b>Itemized Total</b>	<b>5415</b>	<b>4365</b>	<b>4050</b>	<b>2600</b>	<b>2375</b>
After Care	250	250	250	250	250
Extra Visitation (2 <sup>nd</sup> night)	450				
Facilities Reception	350	350	350	350	350

\*Up to 2 hours visitation / \$225 per hour beyond 2 hours

<b>Stationery:</b> We have a wide variety of stationery to choose from, or we are happy to print custom stationery for you in the design of your choice. Each package includes a register book, 100 memorial cards and thank-you cards as required. Additional memorial cards \$75.00 per 100	\$ 299
<b>Tribute Supplies:</b> A customized tribute put to music, played during the visitation and before the service on our equipment. We use up to 100 photographs that you provide to us to create the customized memorial. Included are 2 digital copies, additional copies are \$20.00	\$250

<b>Streaming Live Service:</b> Provided by third party at their cost.	
<b>Facilities and staff services for reception:</b> Use of facilities for a reception either between visitation periods or following the ceremony or memorial service, which include the set up of the reception room and the use of any food service equipment on-site. The use of the reception room also includes the hostess responsible for the set-up, serving and clean up of the room. Use of the reception room for up to 2 hours. Includes set-up, hostess staff and clean-up.	\$ 350
<b>Catering Services:</b> If the Reception facilities are used, we will arrange for a caterer to prepare the menu of your choice. The price will vary depending on the menu chosen and is priced "per person". Starting at \$15 per person for traditional and \$12 per person for sweets	
<b>Removal of pacemakers or other implants:</b> This procedure is required prior to cremating a body that has a pacemaker or other radioactive implant and will be carried out by a licensed funeral director.	\$75
<b>Professional restorative procedures:</b> In some circumstances, additional restorative efforts beyond those captured in the standard embalming procedure are necessary to enhance the appearance of the deceased. In such cases, the funeral director will discuss the available options and their cost. Professional restorative procedures will be charged per hour.	\$ 95
<b>Hairdressing:</b> Haircutting/colour is available upon request. (Standard hairdressing is included in Embalming fee.) Starting at	\$30
<b>Musician:</b> Piano performance of selected hymns	\$125
<b>Refundable Deposit for Cremated Remains:</b> When human remains are to be cremated, payment of a refundable deposit will be required. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground in a cemetery of the funeral home's choosing. If the cremated remains are claimed before they are interred, the deposit will be refunded.	\$ 350
<b>Identification:</b> Up to 1 hour of private viewing for immediate family of deceased at funeral home prior to cremation or burial	\$300

**Overtime and extended time services:**

Staff, vehicle and equipment to coordinate and attend graveside service at local cemetery	\$675
Overtime for funeral or memorial services, Saturday or Sunday	\$250
Overtime on statutory holiday	\$ 500
Extra hour of visitation – use of facilities and staff per hour	\$ 150
Standby time for luncheon delay between service and interment	\$ 250

## DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by the funeral home to third party providers. You are expected to pay for these items at the time the contract is entered into. Such items include but are not limited to:

**Cremation fee:** This fee is charged by the crematorium for the cremation of the body. (Effective June 1, 2025 \$655.40).

**Bereavement Authority of Ontario Consumer Protection Fee** - this fee is charged by the Bereavement Authority of Ontario (BAO) in order to provide its services of information on your options in bereavement services and to regulate the profession making sure the law is consistently followed. (Effective July 1, 2023 \$30)

**Coroner's fee** – this is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario. (currently \$75)

**Clergy honorarium** – this is an amount paid to the clergy for their services. In some cases the amount is set by the clergy, in others it is an amount to be determined by you. (\$200-\$300 is standard)

**Newspaper** – these are charges for death notices placed in newspapers or other media outlets. (Daily paper average is \$300.00)

**Municipal death registration fee** – this is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary. (As of April 1, 2025 \$25)

**Floral tributes** – this is the fee charged by the florist. At the time of arrangements, we will discuss the design and cost of each arrangement with you and place the order for you.

## CASKET SELECTION

Unless otherwise noted, all caskets listed are standard adult size. Additional options are available upon request.

Manufacturer, Name & Model #	Description	Price
Victoriaville Founders PV289-00029	Standard adult size, wood veneer, chestnut finish with beige crepe interior	\$1599
Victoriaville Digby WR232-00429	Standard adult size, solid ash and veneer components, saffron colour treatment with gloss finish, beige crepe interior	\$2999
Victoriaville Dunfield WR210-00317-CC	Standard adult size, solid red maple oak with fawn colour and high gloss finish, fully lined blush pink crepe interior	\$3899
Victoriaville Fairholme WR412-00001	Standard adult size, solid red oak with saffron colour and high gloss finish, fully lined blush pink interior	\$3399
Southwest Crematorium Container SWC24	Standard adult size Larger size	\$249 \$449
Victoriaville Halton WR252-00558	Standard adult size, solid poplar and veneer, earthtone colour with satin finish and eggshell silk interior	\$2599
Victoriaville Glenbar LP CR580-00012	Standard adult size, solid wood	\$799
Victoriaville Homeward WC252-00009-CC	Standard adult size, solid poplar & veneer, titian high gloss finish with fully lined tan crepe interior	\$3199
Victoriaville Winfield WR252-00052	Standard adult size, solid poplar and veneer, cherry satin finish with fully lined crepe interior	\$2899
Victoriaville Woodstock WC210-00036-CC	Standard adult size, solid oak, topaz satin finish with beige velvet interior	\$3999
	Oversize caskets are available	

The following caskets are not suitable for cremation:

Manufacturer, Name & Model #	Description	Price
Victoriaville Tinley Silver MR250-00051	Standard adult size, silver 18 gauge metal brushed finish with white velvet interior	\$ 3899

## VAULT SELECTION

Outer burial containers listed below are for standard adult size caskets. Oversize vaults are available to accommodate plus-size caskets. Fee includes cemetery setup and greens.

Manufacturer, Name & Model #	Description	Price
Haberer Topseal II	Unlined & Unpainted, reinforced concrete vault. It has a rubber seal to provide minimal protection from elements. Exterior: 34" x 89" Interior: 30" x 85"	\$1399
Haberer Estate	Fully lined, steel reinforced. Copper coloured concrete sealer on outside. Rubber seal to provide best possible protection from elements. Cover has name plate & emblem. Exterior: 34" x 90" Interior: 30" x 85"	\$1699

Van Heck Funeral Home Price List as of  
June 1, 2025

Unless otherwise identified, prices do not include applicable taxes.



Haberer Trilogy	Fully lined, steel reinforced with polystyrene and a white marble look. Rubber seal to provide best possible protection from elements. Exterior finished in white & gold. Exterior: 34" x 90" Interior: 30" x 85"	\$2499
Haberer Reflection	Fully lined, steel reinforced. Fully lined interior with stainless steel. Rubber seal to provide best possible protection. Exterior colours black/silver or pink/white. Exterior: 34" x 90" Interior: 30" x 85"	\$3299

\*Cemetery setup \$100

**URNS, KEEPSAKE URNS, URN VAULTS** - Additional options are available upon request.

Manufacturer, Name & Model #	Description	Price
Keepsake urns	Various available starting at	\$99
Cremation Jewelry	Basic pieces starting at	\$139
Gravure Craft Scattering tube UR-810-	5 x 12 ½ biodegradable paper, various colours and patterns	\$159
Gravure Craft Butterfly Brass UR-1465	6 x 10 ¼ painted brass	\$299
Dodge Begin Dyed Maple	7 ½ x 6 ½ x 9 solid maple wood	\$399
Funeral Home Graphic – personalized wrapped urn	11 ¾ x 6 ½ x 8 Funeral Home Graphics provides a completely unique personalized urn with the Photo Wrapped Urn. Each urn is uniquely designed to meet each family's preferences.	\$429
Gravure Craft Sentinal UR1403C	6 ½ x 8 copper coloured finish	\$289
Victoriaville Clarion US-105-00243	10 x 7 x 6 cherry wood with garnet polish	\$399
Victoriaville Elegant Black US210-30067	6 ¼ x 10 ¼ black metal with gold coloured accents	\$369
Gravure Craft Heirloom Brass UR-19095	6 1/8 x 10 ¼ brass with burlled finish	\$399
Pulse Creek reclaimed wood	9 x 7 x 7 solid reclaimed barn board	\$349
Victoriaville Woodstock oak US110-00252	9 x 8 x 8 oak with topaz satin finish	\$519
Gravure Craft Urn Bag	Velvet Bag	\$20
Haberer Concrete Topseal	Unlined & Unpainted, reinforced concrete box. It has a rubber seal to provide minimal protection from elements. (No personalization available). Exterior: 15.5" x 15.5" x 17" Interior: 11" x 11" x 14"	\$ 459
Haberer Concrete Harmony	Fully lined with polystyrene, steel reinforced. Copper concrete sealer on outside. Rubber seal provides best possible protection from elements. Cover has name plate & emblem (Standard personalization). Exterior: 15" x 15" x 18" Interior: 11" x 11" x 14"	\$ 599
Haberer Concrete Aegean	Both lid and base are steel reinforced and fully lined with polystyrene. Exterior is white, marble looking shell. Rubber	\$ 699

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June 1, 2025



	seal provides best possible protection from elements. Standard or Premium personalization available. Exterior: 15.25" x 15.25" x 18.5" Interior: 11" x 11" x 14"	
Haberer Concrete Reflection	Both lid and base are steel reinforced and fully lined with polystyrene and stainless steel. Rubber seal to provide best possible protection. Exterior colours black/silver or pink/white. Standard and premium personalization available. Exterior: 15" x 15" x 18" Interior: 11" x 11" x 14"	\$ 899
	All urn vaults require a setup fee	\$ 215
	All casket vaults require setup with greens	\$100
Tent service		\$200
Saturday Vault Fee		\$200
Holiday Vault Fee		\$600

## PAYMENT, FINANCING, AND FUNDING

### Services at time of need:

We are able to offer various payment, funding and financing options to our clients.

### Payment

Unless otherwise specified, payment is due within 30 days of signing the contract. Payment may be made by cash or cheque. Payment plans are also available to meet most budgets. Financing charges apply to payment plans. Beyond the allotted time, interest will be charged at a rate of 2%, which is equivalent to 27% per annum (APR). Credit cards will also be accepted with a convenience fee to be applied at a rate of 2.4%.

### Services in advance of need:

Insurance Agreements: You may purchase an insurance or annuity policy through us, where the proceeds of the insurance/annuity policy will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled. Payment may be made by cash or cheque for single payments. Time payments may be made by credit card or pre-authorized payments from your bank account.

Additional information about payment, financing and funding options is available upon request.

## AFFILIATED Businesses

Southwest Crematoriums Ltd.  
760 Wright Street  
Strathroy, Ontario N7G 3H8  
SWC By-laws & Price list

Life Expressions Ltd  
6850 Base Line  
Wallaceburg, ON N8A 2K6

[Link to BAO – Consumer Price Guide](#)

## General Price List



Effective June 1<sup>st</sup>, 2025

### Crematorium Services

Adult Standard Cremation	\$580.00
Child Cremation (1-12 years)	\$100.00
Infant Cremation (Stillborn -1 Year)	No Charge

### Optional Services

Witness/Scheduled Cremation Fee	\$175.00
Expedited Cremation Fee – 1 Business Day	\$150.00
Expedited Cremation Fee - 2 Business Days	\$100.00

\$30 BAO Consumer Protection Fee is Included in all Services

All Charges Subject to HST

Cremated remains will be presented in a cardboard container that is suitable for interment or scattering. The price of cremation above includes this container.

Our typical turnaround time is 3 to 5 business days. Expedited cremation is available for an additional fee as described above. Rush timeframes are set based on delivery of the recipient along with all required documentation to the cremation location. Once the cremation is complete the cremated remains will be returned to the appropriate agent of the crematorium.

Witness Cremations are available at certain Southwest locations. Each facility is unique and has different limits on the safe number of attendees. A witness service would normally be 10-15 minutes long and allows the family to be present when the casket is loaded into the retort. Once the cremation has been started the family would depart the facility.

No cremation will take place until all applicable charges are paid, or a suitable arrangement is made with the Agent of the Crematorium.

**Pre-payment in advance of need:** For services and supplies that are being arranged pre-need, you may pay for the services and supplies at today's price and we will place your money in a trust account, where it will accrue interest until the prepaid contract is fulfilled (when the services and supplies are delivered). Pre-payment can be made by Electronic Funds Transfer or Bank Draft. Funds are held in the purchaser's name.

**Guarantee:** When paid in full in accordance with the payment terms set out in the prepaid contract, the prepaid contract is guaranteed. The total payment(s) made plus interest / growth earned will be applied to the future price of the services and supplies. If the total payment(s) plus interest / growth earned are insufficient to cover the total future price of the prepaid services and supplies, we will absorb the difference as a loss. Any funds in excess of the total future price of the prepaid services and supplies will be returned or applied toward additional services, supplies and disbursements purchased at the time of need, as applicable. Conditions apply. Any changes to the prepaid contract may result in the prepaid contract being null and void and a new contract being executed with current pricing at the time changes are made.

Additional information about payment, financing and funding options is available upon request.

Locations:

**Southwest Crematoriums Ltd:**

760 Wright Street, Strathroy. ON, N7G 3H8 | 1-519-245-7921 | Manager – Karen Shortt | License CR-05304

**Southwest Crematoriums Ltd:**

762 Woolwich Street, Guelph. ON, N1H 3Z1 | 1-226-962-9111 | Manager – Sierra McLaren-Oakley | License CR-04674

**Southwest Crematoriums Ltd:**

90 Toronto Road, Flesherton. ON, N0C 1E0 | 1-519-924-2727 | Manager – Aaron McDonald | License CR-05294

**Southwest Crematoriums Ltd:**

3 Forwell Rd, Kitchener, ON. N2B 1W3 | 1-519-245-7921 | Manager – Sierra McLaren-Oakley | License CR-01454

**Southwest Crematoriums Ltd:**

121 City View Drive, Etobicoke. ON, M9W 5A8 | 1-647-847-9219 | Manager – Kirby Butler | License CR-05327

Van Heck Funeral Home Price List as of  
June 1, 2025

Unless otherwise identified, prices do not include applicable taxes.

## Crematorium By-Laws

Effective June 1<sup>st</sup>, 2023

These by-laws are the rules and regulations that govern SOUTHWEST CREMATORIUMS LTD. (the "Crematorium") and have been approved by the Board of Directors of the Crematorium. These by-laws are in compliance with the provisions of the *Funeral Burial and Cremation Services Act, 2002*, and of the regulations thereto (collectively, the "Act").

1. Until changed by its Board of Directors, Administrative Office hours of the Crematorium shall be as follows:  
Monday to Friday – 9 AM to 5 PM excluding holidays.
2. Identification of the deceased person shall be made by a licensed funeral establishment or transfer service prior to the delivery of the deceased person to the Crematorium.
3. Before cremation can take place, the following documents must be completed, delivered to the Crematorium office, signed by the proper authority, and approved by the Crematorium:
  - a. A cremation contract;
  - b. a coroner's certificate; and
  - c. a burial permit.
4. No cremation will take place until all applicable charges are paid or a suitable arrangement is made with the agent of the Crematorium.
5. A deceased person shall only be received for cremation in a fully combustible casket or container deemed appropriate by the Crematorium, and with a top, four sides and a solid bottom allowing the casket or container encasing the human remains to be moved using a set of rollers.
6. Once received by Crematorium personnel, the casket or container will remain closed unless permission is given by the purchaser, or by order of a judge of a court of competent jurisdiction, allowing or requiring the licensed funeral director to open the casket or container. Under no other circumstances will Crematorium staff be allowed to open the casket or container. The deceased person will only be cremated in the delivered casket or container. All non-combustible parts on the outside of the casket or container will be removed prior to cremation, if possible.
7. The Crematorium will not cremate a casket or container constructed of non-flammable or hazardous material or a material prescribed by the regulations under the Act, nor will the Crematorium cremate a body in which a pacemaker or other prescribed device is present. The foregoing does not limit the right of the Crematorium to refuse to cremate, in any instance, and without assigning reasons.
8. The Crematorium will not, under any circumstances, cremate an individual with a radioactive implant, or an individual who has received microscopic radioactive treatment such as Thera-seed within the last two(2) years. An implanted heart pacemaker or other implanted radioactive devices could explode during the cremation process and must be removed by the funeral establishment or transfer service operator, or others authorized to do so, before the deceased person is delivered to the Crematorium for cremation. The purchaser of the cremation services will be liable for any damages to the Crematorium or Crematorium staff for failure to notify the funeral establishment or transfer service, or any others responsible for the removal of such a device.
9. Proper working notice is required to be given to the Crematorium if relatives and friends wish to be present to witness the cremation process. A limited number of observers may be allowed in the Crematorium before or during a cremation. Witnessing must be confirmed and approved by the Crematorium of use, and restrictions on the number of attendees is based on that facility's safe capacity limits. Access can be denied by the Crematorium staff.
10. Stainless steel Identification tags must be placed with the human remains throughout all the stages of the cremation process.
11. Without the written and signed consent of the purchaser of the cremation services, the Crematorium is prohibited from:
  - a. cremating the remains of more than one person at once;
  - b. co-mingling cremated remains.
12. Unless a container is provided by the funeral establishment or transfer service, the cremated remains will be placed in a temporary cremation container which will be furnished by the Crematorium without additional charge. The cremated remains will be provided to the funeral establishment or transfer service following cremation unless the Crematorium receives written instructions satisfactory to the Crematorium respecting the disposition of the cremated remains by the Crematorium.